



Queen Margaret University
EDINBURGH

Leading Change in Public Services* **Friday 13 May 2016**

08:50-09:15 **Registration and Refreshments**

Session 1 Opening Session

09:30-09:40 **Welcome Address** – Professor Alan Gilloran, Deputy Principal of Queen Margaret University.

09:40-10:00 **Keynote Speech** – Dave Watson, Head of Policy & Public Affairs at UNISON Scotland.

10:00-10:15 Q&A

10:15-10:30 **Refreshments**

Session 2

10:30-10:45 Dr Rory Shand and Frank Carr, “Plus ca Reform: Rapid change and rapid decay in Public Sector Management?”.

10:45-11:00 Dr Bobby Mackie, “Talent Management in Scotland’s Public Services: Implications for Leadership Development”.

11:00-11:15 Dr Ian C Elliott, Helen Dawson & Prof Paul Joyce, “Leading Change in Public Services Through Redesigning Public Governance Institutions: The Role of Leadership”.

11:15-11:30 Prof Paul Cairney, “The Scottish Approach to Policy Making and Implications for Public Service Delivery”.

11:30-12:30 Discussion

12:30-13:15 **Lunch**

Session 3

13:15-13:30 Peter Murphy, “A progress report on proposals for greater collaboration between the blue light emergency services and the involvement of Police and Crime Commissioners in the governance of Fire and Rescue Services in England”.

13:30-13:45 Prof Jari Stenvall, Dr Tony Kinder, Dr Ilpo Laitinen, & Dr Päivikki Kuoppakangas, “Dilemmas and unlearning – the case of big data”

13:45-14:00 Prof William Webster, Prof Douglas Robertson & Charles Leleux, “SmartGov’ Smart Governance of Sustainable Cities: Citizen Engagement, ICTs and Sustainable Urban Development in the United Kingdom, The Netherlands, and Brazil”.

14:00-14:15 Dr David McGuire, "Sexual Orientation in the Public Sector: Issues of Inclusion and Identity in the Workplace".

14:15-15:15 Discussion

15:15-15:30 **Refreshments**

Session 4 Closing Session

15:30-16:00 **Closing Keynote Speech** – Steve Toft, Director of Crucible & writer of Flip Chart Fairy Tales

16:00-16:30 **Closing Address** – Professor Joyce Liddle, Professeur, Head of Public Sector Research, Institut de Management Public et Gouvernance Territoriale (IMPGT) & JUC Hon Chair.

Train from Musselburgh at 16:52 to Edinburgh Waverley

**This schedule is subject to change, however, start and finish times will remain the same in order to fit with train travel to and from campus.*